

Rescue Partner Contract & Policies 10.2021

Thank you for applying to become a rescue partner with San Antonio Pets Alive! We appreciate all our partners and look forward to working with you.

San Antonio Pets Alive is a no-kill, 501c3, non-profit rescue. We are a separate organization from Animal Care Services (ACS), the city shelter, but we have a unique partnership with them. We market dogs on the city's euthanasia list to adopters, fosters and rescue partners. San Antonio Pets Alive! is the last resort option for dogs at risk of euthanasia. We operate 25 kennels in SAPA! building 1, (our Rescue Center) at the 151/ACS campus, these transition kennels allow us to hold released dogs to give them more time to find placement. Space is limited and that is why we partner with other rescues to save as many lives as possible. We create our policies to function alongside ACS policies and operations.

The SAPA! Placement team is your point of contact for all inquiries, pulls & paperwork through SAPA!: Placement@sanantoniopetsalive.org

PROVISIONS FOR RESCUE PARTNERS- SERVICES INCLUDED IN YOUR PULL

- HW test on dogs 6 months or older – Exception: dogs that are fractious may not be tested to avoid any risk of injuries to SAPA! Staff.
*See behavioral evaluations policy below.
- Observed temperament and basic medical information – Diagnostic abilities are limited at SAPA!/ACS. Medical treatments are limited to basic triage until rescue can take to your private veterinarian for a more thorough evaluation.
- Microchip – Paperwork for chip registration will be sent with pick-up, bundled with other hard-copy paperwork. Exception: Dogs that are fractious may not be microchipped to avoid any risk of injuries to SAPA! staff.
*See behavioral evaluations policy below.
- Vaccinations (BORD\ADEN\PAR\DHPP\RABIES) – Vaccines given are age-appropriate, boosters etc., must be continued at your private vet.
- Preventatives are brought current (flea/tick/heartworm/de-wormer) – You may follow up with your private vet for continuation of HW preventative and de-worming. Exception: SAPA! staff may not be able to safely administer these preventatives, they may be sent with the pick-up for rescue to administer.
*See behavioral evaluations policy below.
- Spay/Neuter – Exceptions: if the dog is denied surgery by the shelter veterinarian due to, space limitations, illness, age, or physical condition, then dog may leave with a surgery waiver and you may have altered at your private vet, you may also schedule surgery at ACS/151 as space is available.
*See surgery policy below.

RESCUE RESPONSIBILITIES

All vetting beyond the aforementioned services will be the responsibility of the rescue. Including HW treatment, transportation, foster/boarding coordination, health certs and all current/future medical needs. If your dog is heart worm positive, your rescue is responsible for cost of HW treatment at your preferred veterinary clinic. We can recommend Callaghan Road Animal clinic in the San Antonio area for treatment. Contact info is included in the last page "Resources".

Your rescue is responsible for finding and coordinating temporary fosters, boarding and transport arrangements.

If an animal pulled through SAPA! needs to be humanely euthanized for any reason, other than medically untreatable or for severe behavior cases, your rescue will need to contact SAPA! immediately and allow SAPA! the option of pulling back into our care.

It is important before agreeing to rescue a dog from ACS's euthanasia list, that there is an understanding on the risks of pulling dogs with unknown medical or behavioral history. It is strongly recommended, that new rescue organizations with extremely limited funds and volunteer/staff support, truly evaluate their ability to support the care of dogs that often have unknown medical and behavior issues.

BEHAVIOR EVALUATIONS

We have an extremely limited medical & behavioral history on the dogs that we are marketing to rescues, adopters and fosters. Notes provided for these dogs, can be from ACS staff, SAPA! staff, volunteers or observations of meet and greets with potential adopters. SAPA! does not have a dog behaviorist to perform these evaluations. The dogs are also under stress in a loud and overwhelming environment, we cannot simulate a home environment onsite, so we do not know how the dog will behave once in a different environment.

As stated in the previous provisions section for rescue partners, if the dog you are tagging is fractious and poses a risk to staff, services such as HW testing, microchipping and preventatives will NOT be performed/administered by staff. You will also be required to sign a behavioral waiver. HW testing and microchipping will need to be done by the rescue ASAP and keep SAPA! updated on the status of those two items (positive or negative / chip number) for our records. The preventatives can be sent home with the pick-up person to give at their own discretion.

MEDICAL COLLECTION

The urgent dogs are being pulled directly from the municipal shelter, via SAPA!, to our rescue partners. The city shelter and SAPA! have limited diagnostic abilities onsite and lack extensive medical capabilities. Medical treatments are generally limited to triage until rescue can take to personal vet for more thorough evaluation. There are many animals that come in with trauma and/or in poor body condition, we are not able to provide x-rays, blood work, or other tests, therefore we cannot fully diagnose any animal or determine a specific course of treatment. SAPA! rescue partners will be expected to assume the costs and full responsibility of the dogs after the rescue medical release waiver is signed and the dog has left SAPA!'s care.

SURGERY POLICIES

To maintain the most responsible operations and decrease overpopulation, SAPA! ensures that all animals pulled through us have been or will be spayed or neutered.

- SAPA! will ALWAYS have a vet evaluate each tagged dog for surgery, if denied then a surgery waiver may be granted.
- If a rescue partner would rather complete the spay/neuter surgery at their private Veterinarian, this must be approved by SAPA! and the shelter veterinarian, prior to pull.
- If the unaltered animal cannot ever receive spay/neuter due to age, or medical risks you must provide the documentation from the licensed vet in lieu of spay/neuter proof.

UNALTERED ANIMALS

If your tagged animal was denied surgery, and you have been granted a surgery waiver you are agreeing to provide proofs of surgery to the SAPA! Placement team within the timelines listed on the waiver (subject to change).

- No space- within 2 weeks.
- Medical/URI- within 30 days.
- Mom and pups- up to 60 days when mom has weaned her puppies and they are old enough for surgery.
- Geriatric animals must be evaluated by a vet for surgery within 30 days. If your vet determines that this dog cannot have surgery due to age or health reasons, you must submit those vet notes for our records.

Unaltered Animals can NOT be transferred to other partners OR adopted out prior to alter and provision of proof to SAPA. Adoption prior to adoption violation will result in inability to pull unaltered animals through SAPA on first offense. If we see other organization's names on the proof of alter, it will be subject to questioning.

Failure to supply prompt proof of spay/neuter completion within the above time frame or at request may result in:

- Your rescue being limited to only pulling altered animals.
 - Your rescue being placed on hold with the inability to pull dogs.
 - Up to termination of the rescue partnership.
- *The above will be at SAPA!'s discretion.

SAPA! will be sending over a monthly list of animals that were pulled unaltered to each rescue. And has limitations on how many unaltered animals a rescue can have at one time. We do take each animal's case into consideration.

ACCEPTABLE PROOF OF SURGERY

- Actual surgery notes.
- Spay/Neuter certificate.
- Health certs with alter status.
- Vet notes with alter status.
- Shelter Luv records or reports (that include the location and date of surgery).

We won't be able to accept handwritten documents or emails.

For vet letters extending spay or neuter: Vet recommendation must be on official letter head, or system generated vet notes. We cannot accept emails.

SCHEDULING SURGERY WITH SAPA! AT ACS/151

You may schedule surgery with SAPA! to be done at ACS. To schedule you must email SAPA! via Schedulemedical@sanantoniopetsalive.org

SAPA! is given a certain number of slots in a given time period. The large space is most limited, if you schedule with us, keep in mind that there may be a wait for surgery openings. Dogs in foster care have priority. Please ensure you have funds to cover spay/neuter if you are working on a deadline for transport, and you cannot get scheduled in time. Also, for any other unforeseeable circumstances where the dog cannot return for spay/neuter.

Only original tagging rescues can bring back to ACS/151 for alters.

TRANSFER FROM SAPA! TO RESCUE PARTNER OR ADOPTER

Until the dogs are picked up and officially outcomed to a rescue partner, they still belong to the city shelter (Animal Care Services). The city can trump SAPA! placement. i.e., the unfortunate passing of a dog during surgery, return of dog to owners, finding of a chip during surgery thus starting a 3-day stray hold for reclaim, placement of the dog through the city shelter.

Once the dog has left SAPA!'s care, he/she is under the ownership of the rescue partner, and SAPA! will not be liable for any medical or behavioral training costs acquired. This also includes the animals that are pulled under your rescue's name by an authorized tagger, if applicable.

Again, unaltered Animals can NOT be transferred to other partners OR adopted out prior to alter and provision of proof to SAPA, violation will result in inability to pull unaltered animals through SAPA on first offense.

THIRD PARTY TAGGING & COURTESY TAGS

We know that many of our dedicated partners alleviate the heavy pull loads by having their own transfer partners.

We fully support our partners in transferring dogs ONLY to active, accredited, approved 501c3 rescues!

*See Appendix A below on how to check the credentials of a 501c3 rescue.

We will not allow courtesy tags, which include pulling for unvetted rescues, banned rescue partners, or adopters that have not completed the adoption process through your rescue. Potential partners who inquire about dogs must apply to pull through SAPA! and cannot have an approved partner courtesy tag for them. Rescue partners will be responsible for the animals they have pulled through SAPA!, should any issues arise in the future with your transfer.

Please keep in mind you can only tag for your own rescue and not for other SAPA! Rescue Partners.

Partner Transferred Animals: rescues are still responsible for providing proof of surgery for all animals they have pulled including dogs they have transferred. Transferred animals cannot come back for surgery through SAPA!/ACS.

Only original tagging rescues can bring back to ACS/151 for alters

CODE OF CONDUCT

The following code of conduct was developed to ensure that exchanges of emails, phone conversations and in person contact with onsite staff remains professional and courteous during all exchanges.

- Rescue personnel, volunteers, pick up, fosters must also be courteous and professional when evaluating, or picking up dogs onsite.
- Rescue Partners are expected to respect all SAPA! policies and procedures. If you disagree with decisions made by SAPA!, a professional exchange is still expected. We will not tolerate belittling, threats, or unprofessional language. Demands for services outside of our policies will be denied.
- Rescue partners are expected to remain positive when posting on SAPA! Urgent's and Adoptables Facebook threads as they are for positive networking only.

In the event that a violation occurs, SAPA! staff are authorized to courteously, but firmly, enforce the following procedure:

1. SAPA! staff will remind the individual of the above policy, requesting professional conduct.
2. If the behavior persists, or we see a pattern of behavior over time, SAPA! staff may terminate the rescue partnership.

PLACING A TAG/HOLD

EMAIL FOR INFO: When you email us (placement@sanantoniopetsalive.org) about a dog you are interested in we will give you the info we have on the dog, (HW if possible, medical, temp, dog temp) or request it for you.

TAGGING: If you want to tag, you must have a committed person ready to pick up when the dog is ready. It can be the same day. Once we receive your email to tag, we will send the dog to surgery (unless already altered), give you an est. pick up time and get him/her ready for pick up - you will need to let us know who is authorized to pick the dog for you. If the dog is denied surgery, we will have you complete a surgery waiver which must be signed before pick-up.

Since SAPA! has limited space, we cannot hold or grant extensions on a dog's deadline.

TEMP FOSTERS: If you don't have pick up and a temp foster is needed until your transport, we can post a temp foster plea on their Facebook threads up to 8 weeks. However, we ask that you have a back-up plan (ie: boarding) set in place within a couple of days or we can't guarantee the safety off the dog. (Tag/Plea Policy when we are full is 48 hours for HW negative dogs & 72 hours for HW positive dogs)

When there is no confirmed pick up and a temp foster plea is posted, the dog is not safe from euthanasia and can be adopted, fostered, rescued in the meantime. Also, if the dog is not picked up within a few days of tagging we can remove the temp foster plea.

SCREENING FOSTERS: We send inquirers the dog's info, and then CC' them in with you or pass on their contact info to you. These offers are from volunteers that email in, **your rescue will need to screen them though your foster process and approve them to pick-up & foster the dog for you.**

PLEDGES: Once your dog leaves the building, you can post your rescues' donation link on the SAPA! FB thread for your dog, and/or collect pledges that are on the FB thread. We do not get involved in collecting pledges or enforcing the honoring of pledges posted in the threads.

WHEN TAGGING AN SOS/EBI/RELEASED DOG: We send out a SOS email to rescue partners and post and SOS header on released dogs on our FB page. Tagging a dog that has already been released to euthanasia must be done quickly. Released dogs can be new to the urgents list and there is limited info on them. Dogs that are released are no longer in their kennels but moved to another building, so we are unable to hold them to collect information on them for you.

You cannot put a last resort hold on dogs that have been released, as they are already requiring immediate placement. They have as little as 10 minutes to get a tag.

Released dogs need a blind commitment, with confirmed pick up the same day. As soon as we get a tag with confirmed same day pick up your dog goes directly to surgery, we can try get you heartworm status during surgery post your tag, you cannot back out of blind tags. You must be willing to take the dog as is.

HOW SURGERY WORKS: We utilize the City Shelter's Clinic, which does spay/neuter in the mornings Mon-Sat! SAPA! tran kennels are limited, so when a dog leaves their kennel opens up for another urgent dog, so we need immediate pick up upon tagging. Once your dog goes to surgery it MUST be picked up the same day when a dog goes to surgery, its kennel space is given to another urgent dog.

Surgery pick-up during the weekdays is between 5:30-6:30pm, Saturday pick-up is at 4-4:45pm since we close early at 5pm. So please keep pick up times in mind with boarding closure times.

PICK-UP: Please ensure you have relayed the pick-up name and time, at tag. Please make sure your pick-up person brings their own leash/harness and/or crate that is large enough for the animal to fit comfortably.

As a reminder, if your tagged animal has behavioral issues, a waiver will be filled out, but PLEASE MAKE SURE all parties (pick-up, boarding, fosters) are aware of temperament and can prepare and plan accordingly. We do not have the space to hold animals if the pick-up cannot take the animal.

**If you have read and agree to the contract and policies above, please initial & sign below & date.
By emailing and pulling animals through SAPA you will be held to the above policies & rules or any changes hereafter.**

_____ INITIAL I have read and agree to the terms of the agreement above & understand that signing and submitting this application to SAPA! is my acknowledgment of accepting the terms of a SAPA! partnership.

_____ INITIAL I am also confirming that I am an approved contract signee and/or director for the organization.

_____ INITIAL I have ensured that all my approved taggers have read and agree to follow the policies above.

Director Name: _____ Director Signature: _____

Date: _____

APPENDIX A

DETERMINING THE CREDIBILITY OF RESCUES

Having a few red flags is enough to deny. They are the ones we are most concerned about.

Important questions:

What is the rescue's space capacity? Having a mass number of animals in care without the staffing to help care for them is a red flag.

Do they keep good records? This is an indication they will be able to provide records for animals if needed, which is common.

What is their live release rate?

What is their adoption/ foster screening & adoption process? Having a well written contract and application is an indication the rescue is established.

What is their capacity for treating medical issues and providing HW treatment? Does their social media show posts about not having enough money to care for animals?

Do they have a website, social media? Well established websites show that the organization is established, social media following is also a good indication. Facebook following- under 2K is pretty small.

Where do they market their animals? On their website? Pet finder? Just on Facebook is not ideal.

Do they ensure all animals are altered and vetted before adopting out? (adopting out animal unaltered may be against the law in certain states)

Are they a foster based rescue? How many fosters do they have and do they ensure their fosters are not overwhelmed, over crowded with animals? Placing too many animals in one foster home is not ideal.

Do they have their own facility? If yes, pictures or video of the facility are very important, take a look at where the animal will stay, it is clean? Do the animals have indoor/outdoor access? Do they have AC/Heat? Having only outdoor kennels is not ideal, even if there is shade.

These things are really good to focus on when looking at how established the rescue is:

- Board members (just seeing 1 or 2 is a red flag).
- Do a FB search and do a google search on rescues name and directors name to find any articles or reports on the rescue.
- Check FB reviews and star status.
- If they have a home-based rescue, no foster homes or a kennel facility- definitely want to scrutinize this to ensure they aren't just hoarding dogs at home.
- Kennel situation- also want to verify this isn't an outdoor only setup- requesting photos of the kennels is very important if you're ever in doubt.
- If they don't get their animals spayed/neutered prior to adoption- not ideal.
- If it doesn't seem that they have good controls on their adoptions/fosters-- applications aren't very thorough - this is a red flag.

If you're ever in doubt- it's ok to ask more questions or ask for them to elaborate on questions- as you know I ask quite a few sometimes.

Vet Letters of Reference: Should be from an actual vet clinic not just a mobile/vaccine clinic. It should indicate that there is a positive relationship with the rescue and provide wellness (not just vaccines). Sometimes in the letters the vet will say we provide xyz services and nothing positive.

Records: They should have a good system in place to track records for their animals, Excel, PP, Shelter Luv, other. Paper files only are a red flag.

Smaller VS. Large Rescues: Small, especially ones in southern states where there is overpopulation, must be thoroughly looked over, larger ones usually have the connections and usually no-brainer's to approve.

Reviewing 501c3 status:

- Non-501c3 rescues should be transferred animals that are pulled from SAPA! see contract above in section TRANSFER FROM SAPA! TO RESCUE PARTNER OR ADOPTER.

Check date of rescue 501-- this often tells you capabilities of the rescue. Newer rescues, you will want to be very focused on their responses and info you can find online.

- Check legitimacy of 501 status- if they just applied, you will need to get a copy of their approval letter.

ALWAYS CHECK THE IRS EIN VERIFICATION WEBSITE: Here's the site you can check on their number and verify the name of their rescue. If they just applied, they won't always show up here, so that's when you will want to see their letter: <https://apps.irs.gov/app/eos/>

EXAMPLE OF EIN/ORG NAME THAT DOES NOT SHOW UP:

The screenshot shows the IRS Charities & Nonprofits search interface. The search results page displays the following information:

- Search Term:** XXXXXXXX
- Search Results:** Your search did not return any results. Please try again.
- Additional information:**
 - [Frequently asked questions - Exempt Organizations Select Check](#)
 - [Revocations of 501\(c\)\(3\) Determinations](#)
 - [Suspensions Pursuant to Code Section 501\(p\)](#)
 - [Exempt Organizations Business Master File Extract \(EO BME\): a list of organizations recognized as](#)

EXAMPLE OF A REVOKATION:

Organizations whose federal tax exempt status was automatically revoked for not filing a Form 990-series return or notice for three consecutive years. Important note: Just because an organization appears on this list, it does not mean the organization is currently revoked, as they may have been reinstated. – **You will need to see a letter of approval issued after the revocation date!**

The screenshot shows the IRS Tax Exempt Organization Search page for "Animal Cause Inc". The page has a navigation bar with tabs for "File", "Pay", "Refunds", "Credits & Deductions", and "Forms & Instructions". The breadcrumb trail is "Home > Tax Exempt Organization Search > Animal Cause Inc". There is a link to "Back to Search Results" and a partially redacted EIN field followed by "United States".

Below the navigation is a section for "Other Names".

The main content area features a section titled "Determination Letter" with an information icon. Below this is a paragraph: "A favorable determination letter is issued by the IRS if an organization meets the requirements for tax-exempt status under the Code section the organization applied." This is followed by a link for "Final Letters".

The next section is titled "Auto-Revocation List" with an information icon. Below this is a paragraph: "Organizations whose federal tax exempt status was automatically revoked for not filing a Form 990-series return or notice for three consecutive years. Important note: Just because an organization appears on this list, it does not mean the organization is currently revoked, as they may have been reinstated." Below this paragraph is a link for "Posted Date: 08-12-2019", which is circled in red.

At the bottom of the page, there is a footer area with "Page Last Reviewed or Updated: 20-November-2020" circled in red, and two buttons: "Share" and "Print".

EXAMPLE OF AN ACCREDITED ACTIVE 501c3:

Search Help | News | Language Charities & NonprofitsTax Pros

File Pay Refunds Credits & Deductions Forms & Instructions

[Home](#) > [Charities and Non-Profits](#) > [Search for Charities](#) > Tax Exempt Organization Search

Results for Tax Exempt Organization Search

Select Database **Search By** **Search Term**

City **State** **Country**

[Search Tips](#)

Showing 1-1 results of 1 **Sort by:**

San Antonio Pets Alive Inc.
EIN: 45-4141531 | San Antonio, TX, United States

Additional information

- [Frequently asked questions - Exempt Organizations Select Check](#)
- [Revocations of 501\(c\)\(3\) Determinations](#)
- [Suspensions Pursuant to Code Section 501\(p\)](#)
- [Exempt Organizations Business Master File Extract \(EO BMF\): a list of organizations recognized as exempt by the IRS](#)
- [Tax Exempt Organization Search: Bulk Data Downloads](#)

Items per page:

[< Back to Search Results](#)

San Antonio Pets Alive Inc.

EIN: 45-4141531 | San Antonio, TX, United States

> Other Names

Publication 78 Data ⓘ

Organizations eligible to receive tax-deductible charitable contributions. Users may rely on this list in determining deductibility of their contributions.

On Publication 78 Data List: Yes

Deductibility Code: PC

Copies of Returns (990, 990-EZ, 990-PF, 990-T) ⓘ

Electronic copies (images) of Forms 990, 990-EZ, 990-PF or 990-T returns filed with the IRS by charities and non-profits.

> Tax Year 2019 Form 990

> Tax Year 2018 Form 990

> Tax Year 2017 Form 990

> Tax Year 2016 Form 990

> Tax Year 2015 Form 990

NOTE: This organization is on the **Publication 78 Data List, PC** (public charity) & tax returns have been submitted for sequential years, there might be a year gap from current year, to the last year listed. I.E. it's 2021 and 2019 is the last year listed on the IRS website.

What is a publication 78 data list?

IRS Publication 78 (Cumulative List of Organizations) lists organizations that have been recognized by the Internal Revenue Service as eligible to receive tax-deductible contributions. ... The IRS Business Master File lists approximately 1.7 million nonprofits registered with the IRS as tax-exempt organizations. SOURCE: https://www.guidestar.org/popup_cc_data_sources.html

APPENDIX B

FAQ PAGE

<https://sanantoniopetsalive.org/placement/>

PICK UP LOCATION DIRECTIONS

SAPA Building 1! at the 151/ACS location

Animal Care Services is Next Door to the San Antonio Food Bank on the 151 Access Road!

[Click Here For Directions](#)

4710 Highway 151

San Antonio, Texas 78227

Hours:

Monday- Friday 11am- 7pm

Saturday & Sunday 11am-5pm

Once you are onsite, walk through the main gates and SAPA Building 1 will be on the left past the Annex. Have the ID number ready and SAPA Staff can assist you!

HELPFUL SAPA! CONTACTS

Placement@sanantoniopetsalive.org

- Animal Inquiries
- Copies of Paperwork
- Questions Regarding Current or Previous Pulls
- Proofs of Spay & Neuters for Animals That Left with Surgery Waivers
- Reporting Distemper Cases

Paperwork@ is no longer in use, please email placement@sanantoniopetsalive.org and we will assist!

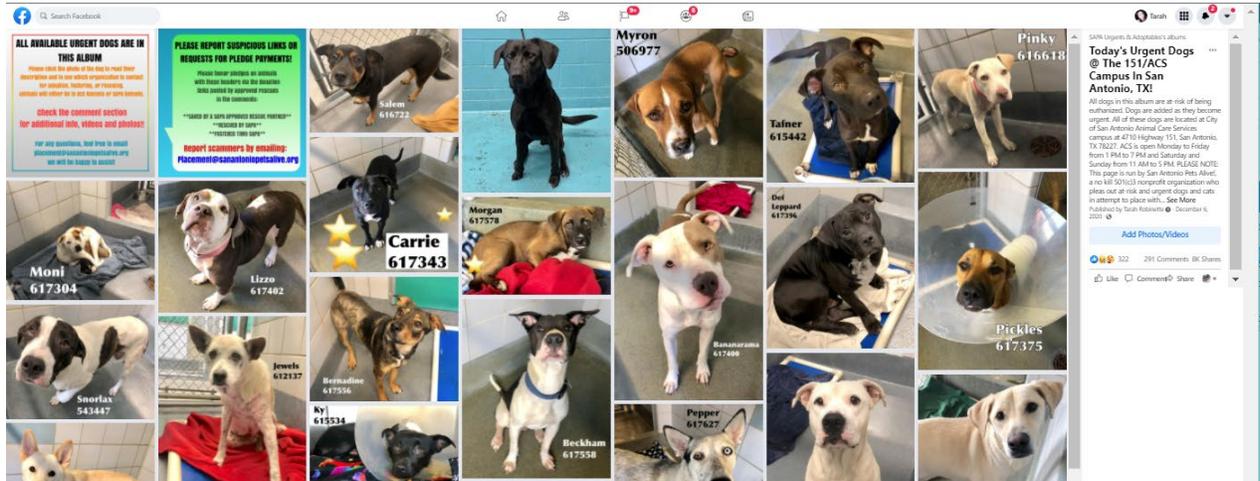
Schedulemedical@sanantoniopetsalive.org

- Scheduling spay/neuters to be done at ACS/151

APPENDIX C

FINDING AVAILABLE DOGS

Urgent animals in need of placement are posted on our Facebook page.



Here is the link to our Facebook urgent album with all the current urgent dogs: [Today's Urgent Dogs @ The 151/ACS Campus In San Antonio, TX!](#)

Note: links don't always work from mobile if you are not directed to the above album follow the directions below to see all the urgent dogs.

To access the Albums, (desktop)

1. start on our main page.
2. look to the left of the page at the "menu"
3. click photos
4. click albums
5. click "Today's Urgent Dogs @ The 151/ACS Campus In San Antonio, TX!"

(Mobile)

1. start on our main page.
2. look top of the page, below our banner and page name, you should see a band of options, "home", "posts", "about", "photos"
3. click photos
4. at the top you will see some of the albums
5. click "Today's Urgent Dogs @ The 151/ACS Campus In San Antonio, TX!"

- the album " Today's Urgent Dogs @ The 151/ACS Campus In San Antonio, TX!" is the ONLY album where we post the current dogs that are at risk, or available for placement (placement = adoption/rescue/foster)

APPENDIX D RESOURCES

Health Certs and Boarding:

Callaghan Road Animal Hospital

Address: 5739 Callaghan Rd #101, San Antonio, TX 78228

Phone:(210) 647-1101

<http://callaghanroadanimalhospital.com/>

Dodd Animal Hospital

Address: 2940 Rigsby Ave, San Antonio, TX 78222

Phone:(210) 333-5753

<http://doddanimalhospital.com/>

Boarding Only:

Pets Inn

Address: 123 W Rhapsody Drive, San Antonio, TX 78216

Phone:(210) 971-6033

www.thepetsinnsa.com

Yayas' Bow-wow House

Address: 6746 Poss Rd, Leon Valley, TX 78238

Phone: (254) 661-7689

<https://www.facebook.com/yayasbowwowhouse/>

Vet/Health Certs:

My Pet's Vet- San Antonio

Address: 9702 Huebner Rd Suite 104, San Antonio, TX 78240

Phone: (210) 331-7100

<https://www.mypetsvetgroup.com/locations/san-antonio/>

Emergency Vet:

Animal Emergency Room (AER)

Address: 4315 Fredericksburg Rd #2, San Antonio, TX 78201

Phone: (210) 737-7380

Hours:

Monday 6PM–7AM

Tuesday 6PM–7AM

Wednesday 6PM–7AM

Thursday 6PM–7AM

Friday 6PM–12AM

Saturday Open 24 hours

Sunday Open 24 hours

<https://www.animaler.net/>